

Issue 36

February 2024

Register now for 30 April ENIC NORTH 2024 conference, Glasgow



Registration is now open for ENIC NORTH 2024, as we return to Glasgow, Scotland, to deliver a one-day conference at the Technology and Innovation Centre, University of Strathclyde, on Tuesday 30 April.

With an overall theme of *'Insights for Internationalisation'*, ENIC NORTH 2024 will feature a range of relevant and topical content, including keynote speeches, discussion panels, breakout sessions and plenaries, and Q&A.

The opening plenary will offer global insights into numerous factors affecting international education and the changes these are bringing, now and into the future. As the day progresses, with these insights in mind, we will move on to consider practical ways that you can address these within your organisation on a day-to-day basis, as well as outlining the support UK ENIC can provide to help you do so.

More detail about speakers and session themes will be announced shortly. [READ MORE](#)

Now booking: face-to-face training in Australia and New Zealand, March 2024



Booking is open for a range of face-to-face support and training sessions in Perth, Auckland and Christchurch next month.

In Australia, face-to-face training will take place in Perth (4 and 8 March), supported by [Password English Language Testing](#).

Micro-credentials: give your views about the Micro-Evaluator tool



As part of ongoing collaborative work to further improve the Micro-Evaluator tool, recognition professionals are invited to give feedback via a [short survey](#), available until 8 April.

The Micro-Evaluator is an open, online tool which helps recognition professionals effectively evaluate the quality of any micro-credential, in line with the Lisbon Recognition Convention. UK ENIC is part of the Automatic Recognition in the European Education Area 2025 (AR25) project, which is disseminating and evaluating the tool.

With the help of the Micro-Evaluator, quick assessments can be made of the quality of a course using seven criteria such as level, learning outcomes, and workload. It is possible to assess both fully online and onsite courses, as well as blended courses. [READ MORE](#)

Qualification recognition support for refugees at face-to-face event



UK ENIC provided face-to-face support at a Resettlement Job Fair in Gloucester, UK, last month.

Organised by Gloucestershire County Council, the event - attended by nearly 100 people - aimed to assist Ukrainian refugees and asylum seekers. It also attracted many other people living locally who came along to discuss various aspects of potential routes

This will be followed by sessions in New Zealand - Auckland (11 March) and Christchurch (12 March). You can view full details and secure your place using the [Training Schedule webpage](#). [READ MORE](#)

Continuing high customer satisfaction on individual statement services

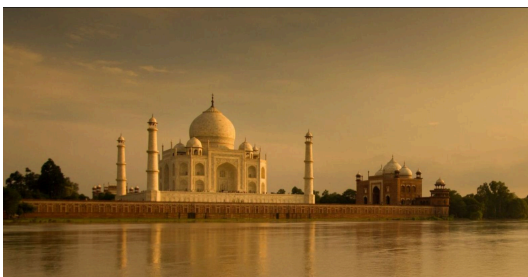


We know that some members find it helpful to have information relating to our individual statement services, especially if they are advising people about applying for statements.

The latest data, which forms part of our managed customer satisfaction programme, shows that in the final quarter of 2023, 94% of our individual applicants were 'satisfied' or 'very satisfied' with the level of evaluation or assessment they received.

Our overall NetPromoter score consistently averaged 74, which is considered 'world-class service'. Reflecting on sector benchmarks, it is notable that other organisations within Professional Services scored 51 on average, while those in Education scored 50, so our satisfaction ratings far exceeded those of others operating in sectors in which we work. [READ MORE](#)

Book for online training: school education in India



Bookings are open for a one-hour online training session, which will provide an overview of the structure of the Indian school education system, focusing on Standard X and Standard XII qualifications.

This session, to be delivered via Zoom on Wednesday 13 March, will be especially helpful to those who deal with school qualifications from India, strengthening understanding of the country's key qualifications. It will include practical guidelines on the interpretation and understanding of the relevant educational documentation.

Find out more and [secure your place here](#). [READ MORE](#)

into employment.

Katherine Huang, UK ENIC Head of Migration Services, and Alina Davodova, Senior Information Officer, spoke with over 40 people on the day, explaining how we can support them with qualification recognition, and providing advice to those with missing or partial documentation. [READ MORE](#)

26 qualifications reviewed; resulting in 11 database updates



As part of our ongoing database development work, during recent months UK ENIC has reviewed 26 qualifications, from: [Algeria](#), [Bulgaria](#), [Cameroon](#), [Czechia](#), [Hong Kong](#), [Ireland](#), [Kenya](#), [Lebanon](#), [Malawi](#), [Maldives](#), [Philippines](#), [Sweden](#), [Turkey](#), [Uganda](#) and the [United States of America](#). *[Login required for these links.]*

The review has resulted in 11 updates to our databases. Members can find out more about these updates by viewing the [latest table of qualification level changes](#). *[Login required for this link.]* [READ MORE](#)

UK ENIC close involvement with TAICEP takes further step forward



UK ENIC's close involvement with The Association of International Credential Evaluation Professionals (TAICEP) has taken a further step forward.

Chris Lyons, UK ENIC Head of External Engagement, has taken up the role on the TAICEP Board as Vice President for Resources and Knowledge Management. The committee, which he is now helping to oversee, develops new credential evaluation resources, as well as organising and maintaining existing ones.

Meanwhile, preparations are underway for the TAICEP 2024 annual conference [READ MORE](#)

UK ENIC | Suffolk House | 68-70 Suffolk Road | Cheltenham | GL50 2ED | UK
T +44 (0)871 330 7303 | E communications@enic.org.uk | W www.enic.org.uk
Find us on social media | [Twitter](#) / [X](#) | [LinkedIn](#) | and on our [blog](#)
© All rights reserved. Copyright UK ENIC 2023.

Copyright © 2024 Ecctis Limited All rights reserved.